



Top 5 FAQ's About Your Zero Card Benefit

Do you have questions about your Zero Card benefit?
You're not alone!

Top 5 FAQ's from our members!

1. How do I use The Zero Card benefit?

- When your doctor tells you that you need a service or procedure, call your Personal Health assistant at 855.816.0001. We take care of the details and you always pay \$0.

2. What does The Zero Card cover?

- The Zero Card includes services such as surgeries, x-ray, advanced imaging (MRI, CT), lab and many others.

3. How do I know what providers are covered?

- You can search for a provider through your member site, my.thezerocard.com.

4. What does it cost me to use The Zero Card?

- When you use The Zero Card, your health plan pays 100% of the charges and you always pay \$0.

5. What do I do if I receive a bill?

- Simply call us at 855.816.0001 or email us at support@thezerocard.com and we will take care of it.

Do you still have questions?

Contact a Personal Health Assistant by emailing help@thezerocard.com, chatting live at thezerocard.com, or by calling **855-816-0001**.

