

# Frequently Asked Questions



The Zero Card offers hundreds of procedures and services that cost you \$0.



## How do I use The Zero Card?

When your doctor tells you that you need a service or procedure, call your Personal Health Assistant at 855.816.0001. We take care of the details and you always pay zero.



## What does The Zero Card cover?

The Zero Card includes services such as surgeries, x-ray, advanced imaging (MRI, CT, ), lab and many others.



## What does it cost me to use The Zero Card?

When you use The Zero Card, your health plan pays 100% of the charges. That means no deductible, no co-pay and no co-insurance coming out of your pocket.



## How do I know what providers are covered?

Most providers are listed on our website, [www.thezerocard.com](http://www.thezerocard.com). We do always encourage you to call us as we are always adding additional providers.



## What do I do if I receive a bill?

Receive a bill, no worries! Simply call us at 855.816.0001 or email us at [help@thezerocard.com](mailto:help@thezerocard.com) and we will take care of it.

Pretty awesome, right? If you've got any questions or concerns, just ask!

**855.816.0001**

Not the ask-in-person type? Feel free to reach out to us online at [help@thezerocard.com](mailto:help@thezerocard.com)